



CIPSALASER S.L., an organization dedicated to the manufacture of SMD stencils, has decided to implement a quality management system based on ISO 9001:2015 to improve the service it provides to its customers.

The Management of CIPSALASER S.L. focuses on the Quality System as a way to organize the operation of the organization based on some basic pillars such as the Quality of its products, customer satisfaction and the continuous improvement of the effectiveness of the System. For this, the Quality Management System of CIPSALASER is based on:

- Quality and its improvement are the responsibility of all the members of the company, starting from above.
- Quality is obtained by planning, executing, reviewing and improving the Management System, keeping in mind at all times the context of the organization, both internal and external.
- Quality is oriented towards the Satisfaction of all our customers (and interested parties), through the commitment of the entire organization to meet their needs and requirements, as well as the legal and regulatory requirements and those of the products themselves.
- Quality relies on the Continuous Improvement of both the production processes and the provision of the service, as well as the effectiveness of the Quality Management System in which preventing errors is a fundamental aspect.
- Quality directs us to pay maximum attention to technological evolution and the possible improvements that new technologies make available to us.
- Quality requires the participation and collaboration of all, so this Policy is disseminated to all CIPSALASER staff for their knowledge and understanding.

For the effective application of these principles, the support of both the management team and the staff is absolutely necessary.



Guillermo Baella
Responsable de Calidad
Rubí, 7th October de 2019